

## MONEY BACK GUARANTEE

Get Project Establishment and concept design fees back, if you don't proceed with the contracted project.

- Project Establishment percentage 5% of the Project cost
- Concept design 7% of the Project cost

This offer is available for 30 days. From the formal issue of the concept design.

## Kauri Architects guarantee that:

- 1. Kauri Architects service will be carried out with utmost care & skill.
- 2. Kauri Architects will communicate with you, the Client at every stage of the project.
- 3. Kauri Architects will respect and act under your, the Client instructions.
- 4. Kauri Architects service and the home or building resulting from it will be:
  - a. Fit for purpose
  - b. Of such nature & quality that it can be expected. To achieve the results agreed, in writing with Kauri Architects
  - at the signing of the contract. The Architects Agreement for Services
  - c. Completed within the time fixed by the Contract or varied as agreed between you, the Client and Kauri Architects, the Architect.
  - d. Charged for at the fee fixed by the Contract or varied as agreed between you, the Client and Kauri Architects, the Architect.

You are protected under the Consumer Guarantees Act 1993.